



Y19 Management

Client support & pricing overview

Who I Work With

I support small business owners who feel stuck, overwhelmed, or unsure of their next steps, but know they want their business to work better for them. Whether you're refining what you already have or navigating growth and change, my role is to help you gain clarity, confidence, and momentum.

How I Support You

My support is bespoke, practical, and shaped around you and your business. Every package includes:

- An initial fact-finding exercise (completed before our first session)
- A review of your business goals and operational processes
- Dedicated discussion time focused on what matters most right now
- A clear structure to support decision-making, confidence, and progress

My approach is collaborative and grounded in real-world experience – not theory, jargon, or one-size fits-all advice.

About Me

My experience comes from real-life business environments, not just coaching theory.

- Background in retail and senior management roles
- Former Business Development Manager within a partnership business model
- Current role supporting franchisees within a national franchise network
- Experience working closely with business owners across different sectors

I understand the realities of running a business – the pressure, the decision fatigue, and the responsibility that comes with being the one who has to make things happen.

My role is to create a safe, honest space where you can think clearly, challenge yourself, and move forward with confidence.

Support Packages

Starter – 6 Weeks

Best for clarity & direction - Ideal if you need space to think, talk things through, and regain focus - Helps you prioritise, reduce overwhelm, and identify clear next steps

Momentum – 12 Weeks (Most Popular)

Best for progress & consistency - Builds on the Starter package with deeper operational and planning support - Allows time to embed changes and maintain momentum - Ongoing accountability and reflection

Growth Partnership – 6 Months

Best for long-term change - A trusted sounding board as your business evolves - Support adapts as priorities shift - Ideal for business owners navigating growth, change, or increased complexity.

Next Steps

After an initial, no-obligation conversation, we'll decide together whether I'm the right support for you – and if so, which package best fits your needs.

Support is delivered through regular scheduled sessions, with focus on agreed priorities. Additional sessions can be discussed if required.



Business Support, Development & Operations
angela@y19management.co.uk

Ongoing Business Support & Accountability

For clients who wish to continue beyond their initial support package, I offer ongoing Business Support & Accountability.

This provides a regular, structured space to think clearly, stay focused, and continue building on the progress already made. As we've already developed an understanding of you and your business, this allows us to work more intuitively – maintaining momentum, adapting as things evolve, and supporting confident decision-making over time.

Quarterly Business Review -

Best for reflection & refocus - A dedicated space to step back from the day-to-day running of the business and review what's working, what feels challenging, and where your focus needs to go next. Ideal for business owners who value ongoing clarity, accountability, and strategic direction without committing to regular monthly support.

Ongoing Advisory Support -

Best for continued support & accountability - A flexible ongoing support option for business owners who value having a trusted sounding board as their business continues to evolve. Provides regular space for discussion, decision-making, problem-solving, and maintaining momentum.

This approach ensures you remain supported as your business develops – with consistency, clarity, and accountability, without things drifting or becoming overwhelming again.

Y19 Management – practical support, shaped around you and your business.



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Bespoke Business Support

Flexible support tailored to your business needs - from £95/hour depending on requirements.

Ideal for business owners who need focused support around a specific challenge, project, or area of the business.

This may include:

- operational structure
- leadership support
- accountability
- finance processes
- team management
- business reviews
- planning and problem-solving
- Systems and SOP development
- Strategic review and direction

Support can be delivered through:

- One off sessions
- Project based support
- Ongoing bespoke consultancy

Pricing available on request depending on scope and support required.



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